

Segway Tours Sales and Leasing NT – Work Health Safety and Risk Control

WORK HEALTH SAFETY AND RISK CONTROL:

The following information pertains to the work health and safety aspects of the Segway tours run in the Northern Territory.

1. The Trainer Manual includes assessing risk and control of that risk.
2. Recording of the possible risk, either electronically or written.
3. The electronic / written recording of the Maintenance schedule.
4. The conducting of tours by fully trained Segway tour leaders, who are in turn trained and qualified by Tourism NT.
5. All tour operators are trained in hazard identification, will be required to clear debris and maintain paths for the safe and secure running of the Segway PT tours.
6. The electronic / written monitoring and recording of corrective actions.
7. All tour leaders are trained in First Aid and carry on their leading Segway, a recommended First Aid Kit, on the Handlebars.
8. Tour leaders will carry out inspections on all Segway used in the tour before the start of each tour.
9. As part of the training all tour leaders are to monitor and visually check all Segway PT while conducting every tour.
10. All incidents, related queries and reports are monitored during the day, recorded as they happen electronically and logged in the incident report diary at the end of the day.
11. The Tour operators wear correct uniforms and are clearly labelled with the company logo and are identified by their name badges.
12. All participants wear Australian approved Bicycle helmets securely strapped to their heads and wear them for the entirety of the tour (but can remove them during a planned stop after de-mounting the Segway.)
13. Safety inspections to be carried out and the Segway is cleaned and tyres checked by the Segway PT tour guide at the end of each day, to insure that there are no faults that could upset the first tour of the following day.
14. All Segway PT's have a 19 point safety check system, so that when the unit is turned on, it runs through the list of checks electronically. If there are problems, each problem is coded and the tour operator has access to the codes and most times if it happens is solved by the tour operator in a few short minutes (these are issues that are mainly caused by the tourist using the machines, for example, younger people trying to exceed the speed limit that is electronically limited.
15. Segway have dual back-up systems that make it near impossible to fall off during safe riding, if there is a problem. Most Chinese copies don't have these systems in place (if not all of them) and if they break down while you are riding them there is no warning and they become dangerous.
16. The use of the Hazard Assessment Tool will be used on a daily basis so the tour operators can map and utilise the information from the launch of our very first tour. Hazard assessment will help us monitor our operations and reduce any risks that we may encounter and will help us be better prepared for the fun, safe and competent running of the business in the future.